

Kitemark™ Certificate

This is to certify that:

Capital Resolve Ltd
Fountain Court
Vale Business Park
Evesham
Worcestershire
WR11 1LS
United Kingdom

Holds Certificate Number:

KM 801541

In respect of:

Inclusive Service - Financial Services

BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service

This issues the right and licence to use the Kitemark in accordance with the Kitemark Terms and Conditions governing the use of the Kitemark, as may be updated from time to time by BSI Assurance UK Ltd (the "Conditions"). All defined terms in this Certificate shall have the same meaning as in the Conditions.

The use of the Kitemark is authorized in respect of the Product(s) detailed on this Certificate provided at or from the above address.

A handwritten signature in black ink, appearing to read 'Shahm Barhom'.

For and on behalf of BSI:

Shahm Barhom, Group Product Certification Director

First Issued: 2025-01-17

Effective Date: 2025-01-17

Latest Issue: 2025-01-17

Expiry Date: 2028-01-16

Page: 1 of 3

This certificate has been issued by and remains the property of BSI Assurance UK Ltd, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP, United Kingdom and should be returned immediately upon request.

To check its validity telephone +44 (0) 345 080 9000. An electronic certificate can be authenticated [online](#).

Kitemark™ Certificate

No. KM 801541

Inclusive Service – Financial Services

BS ISO 22458:2022 Consumer vulnerability – Requirements and guidelines for the design and delivery of inclusive service in identifying and responding to consumer vulnerability for the provision of providing debt recovery solutions.



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BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A member of BSI Group of Companies.

Kitemark™ Certificate

No. KM 801541

Location

Capital Resolve Ltd
Fountain Court
Vale Business Park
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Certified Activities

BS ISO 22458 Consumer vulnerability - Requirements and guidelines for the design and delivery of inclusive service



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